



RIMS CANADA™

NEWSLETTER | Brought to you by the RIMS CANADA COUNCIL

WELCOME TO CALGARY

On behalf of SARIMS, the Local Organizing Committee would like to welcome all the delegates, sponsors, exhibitors, speakers and industry partners to Calgary for the 2016 RIMS Canada Conference, **RESILIENCE**.

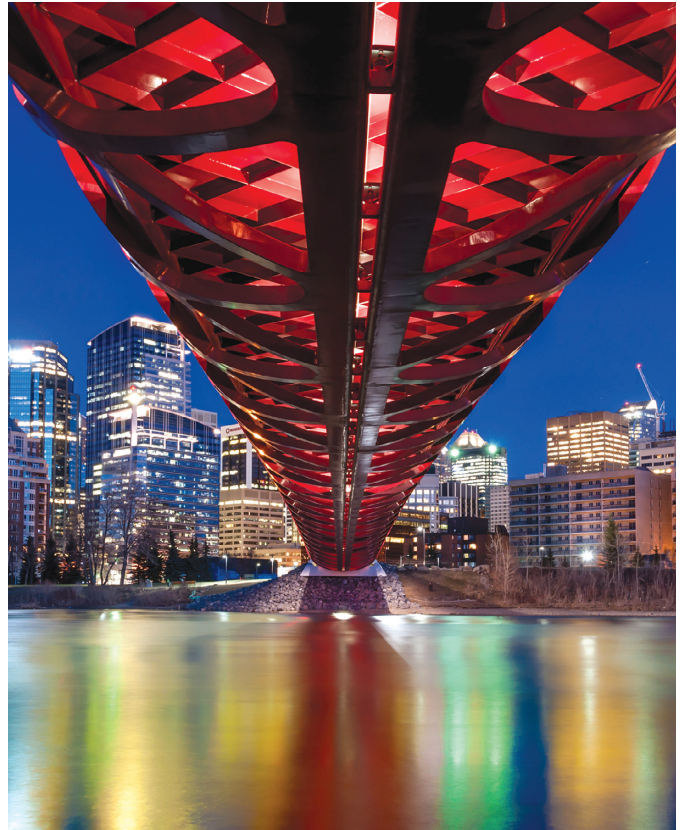
Be prepared for a busy few days where you will experience western hospitality, learn from and build relationships with fellow risk professionals in our industry, explore downtown Calgary and perhaps even visit the foothills and the Canadian Rockies right next door.

The theme of this year's conference is **RESILIENCE**. Alberta has experienced more than its fair share of weather-related disasters in the past number of years, and now it is faced with the realities of a changing economy. This year's conference will allow us to share experiences and learn how to be creative, resourceful and adaptive which will make us resilient in our business and personal lives.

With September 11th being the first day of our conference, it immediately brings to mind that tragic day fifteen years ago. The world is now different place and our industry has changed as well. We will have a chance to listen and reflect on the experiences from leaders directly impacted by 9/11 as they speak on recovery and the need for resilience.

Along with the great educational opportunities that will be presented to you at this year's conference, there will also be great networking opportunities. What better way to start off than with a Sunday Night Soiree to kick off the RIMS Canada Conference. With the theme of **Alchemy**, the Calgary TELUS Convention Centre will come alive with the spirit of Calgary and the combined power of earth, wind, fire and water. Just as medieval alchemists believed that combining these four basic elements in the correct ratios could produce iron, gold, alcohol or and even life itself, this party will bring together high-energy entertainment, stunning decor and an epicurean journey that is guaranteed to surprise and delight.

We're sure that many of you will want to stick around and explore Southern Alberta after the conference, but make sure not to miss the Wednesday morning plenary session to hear all



the lessons, messages and highlights of the conference summarized in a funny and entertaining fashion by award-winning storyteller Paul Huschilt.

A conference like ours comes together only through the dedication of a strong Local Organizing Committee. They have spent many hours preparing all aspects of the conference to ensure that the people attending have a great experience. You will be able to identify the members of the Local Organizing Committee by their blue jackets. Make sure you stop them to ask any questions, tell them about any concerns that you have or simply to say "Hi" and make another industry contact.

Phil Corbeil Chair, Local Organizing Committee, Manager, Risk Management and Claims, City of Calgary

Janet Stein, Special Advisor, Local Organizing Committee, Director, Risk Management and Insurance, University of Calgary

FIRST TIMERS GUIDE

Howdy! Is this your first time at the RIMS Canada Conference, or maybe even your first time visiting vibrant Calgary? We're delighted that you've chosen to visit our beautiful city, and we have a stellar lineup of speakers and events prepared for you. To help you get acquainted with our program, to ensure you don't miss any of the highlights, here are some tips, and a quick list of the events you don't want to miss:



Sunday Night Soiree:
Sunday Sept. 11. from 6:30pm to 10:30pm is our kickoff event, and everyone will be here to celebrate, network and have some fun with great entertainment, food, colleagues and industry partners.



EXHIBIT HALL: The exhibit hall is a hub of activity—it's the central place to meet our industry partners, pick up a coffee, a few souvenirs, and maybe even a prize or two. **Don't forget your business cards and be sure to visit the RIMS Canada booth to tell us how your conference is going. Exhibit hall hours are Sunday, Sept. 11 (12:30 pm-4 pm); Monday, Sept. 12 (9 am-5:30 pm); and, Tuesday, Sept. 13 (9 am-noon).**

Conference Breakfasts:

A daily staple! Start each day off right with a delicious breakfast at no additional cost. Plus, the **Wednesday, Sept. 14** "Breaking Plaid" breakfast is guaranteed to be fun as it's stampede-themed, so starch those jeans, put on your best Sunday plaid shirt, and don your rodeo smile—we're going to have some fun!



PLENARY SESSIONS: Previous years' speakers have set the bar high, but we plan to take it even higher with speakers like trend expert **Max Valiquette**, musician and author **Jann Arden**, Canadian Olympic curler **Cheryl Bernard**, and storyteller **Paul Huschilt**. Don't miss out on the plenary speakers that everyone will be talking about for years to come—check out our website at www.rimscanada-conference.ca for additional details.

Concurrent Sessions:

These are the meat and potatoes (or flapjacks and syrup, in some circles) of the conference—where the magic of learning happens. Speakers are tasked with giving you not only new, insightful ways to view problems, but the tools to tackle issues within your own role once you get home. You can check out the session schedule details on our website at www.rimscanadaconference.ca.



AWARDS PRESENTATION: We're very lucky to work in an industry with so many leaders going above and beyond to make advancements in our field. The Awards Presentation recognizes the incredible contributions that those within our field make in their organizations and communities. Come celebrate their inspirational achievements with them.



There are many other happenings throughout the conference, with much of the true value being in the time spent with colleagues, clients, suppliers, and old and new friends. Have a wonderful time both at the conference and exploring our resilient, vibrant and welcoming city.

We look forward to seeing you next year as a RIMS Canada Conference veteran!

Alexandra Sellers, Senior Underwriter, Management Liability & Financial Institutions, CNA Canada

EDITED BY: Fazal Ashraf, Chair of Communications Committee—Local Organizing Committee Leader, Risk Management and Insurance, City of Calgary

Fun Facts about Calgary



The first Calgary Stampede was held in 1912. The Greatest Outdoor Show on Earth is held the first week in July for 10 days. The city takes on a party atmosphere during Stampede: office buildings and storefronts are painted in cowboy themes, residents don western wear and events held across the city include hundreds of pancake breakfasts and barbecues.

700 kilometers of pathways run along the Bow and Elbow rivers, and another 260 kilometers of on-street bikeways, make the urban path system the longest in North America.

Did you know the Bloody Caesar was invented in Calgary by Calgary bartender Walter Chell in 1969?

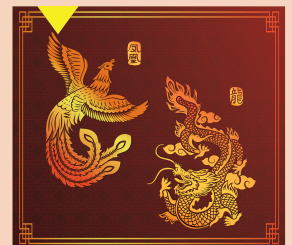


June through August you can golf until almost 10 pm thanks to our long summer days.

Calgary's International Airport is Canada's fastest growing and third busiest with over 14.3 million passengers annually.



Calgary is home to 561 dragons and 16 phoenixes. Their home is in the magnificently-detailed dome of the Calgary Chinese Cultural Centre where 32,000 ceramic glazed tiles have been intricately and lovingly placed by hand.



Outstanding Pre/Post Trip Options. One hour Northeast, visit the Canadian Badlands, home to Canada's only exclusive paleontology museum, The Royal Tyrrell Museum.

A Message from RCC Chair Darius Delon

Welcome to the greatest risk management show on earth!

It is time again to have all the greatest leaders, thinkers and learners come together in Canada to share their thoughts on the topic closest to our hearts—risk management. This year's theme is Resilience, which is a fitting theme for Alberta as it struggles with low commodity prices and continues to recover from devastating floods and fires.

This year's conference will expose you to resilient people, resilient systems, and resilient policies and legislation that support the concept of resiliency at all levels. Resiliency is defined as the ability to recover from adversity and is a by-product of planning (business continuity plans), reacting (emergency response plans) and incident management (fire, police, ambulance). Without all three of these pieces, combined with training at all levels of our organizations, we will be less resilient, which can lead to a longer shut down of operations or an inability to reopen at all.

Join us as we share our stories of pain, recovery and triumph in Alberta.

Sincerely,

Darius Delon, MBA, CCIB, FCIP, RIMS-CRMP
Chair, RIMS Canada Council



EDITORIAL POLICY

The RIMS Canada Newsletter is a publication of the RIMS Canada Council and is published periodically throughout the calendar year. The opinions expressed are those of the writers and volunteer members of the RIMS Canada Newsletter Editorial Committee. Articles submitted to the RIMS Canada Newsletter for publication are subject to the approval of the RIMS Canada Newsletter Editorial Committee. Approval of such articles is based on newsworthiness and perceived benefit to the readership. All decisions of the RIMS Canada Newsletter Editorial Committee are final and not subject to appeal. Individuals submitting articles to the RIMS Canada Newsletter hereby acknowledge their acceptance of the RIMS Canada Newsletter Editorial Policy.

Editorial Committee

Sandra Alwazani
University of Toronto
Tel: (416) 978-7465

Seamus Gearin

RIMS Canada Consultant
(Becker Associates)
Tel: (416) 538-1650

Thank you to all of our newsletter contributors! If you are interested in writing an article for the RIMS Canada Newsletter, please submit the article to a member of the Editorial Committee for review. Any questions about the production or distribution of this newsletter should be directed to the Editorial Committee.

The RIMS Canada Newsletter is produced on behalf of the RCC by RIMS.

LIKE, FOLLOW & SUBSCRIBE!

The RIMS Canada Council is here to serve our Canadian RIMS chapters and members, and we invite you to reach out to us as we are here to assist you.

Visit the RIMS Canada website at rimscanada.ca or simply scan the QR code below on your smartphone for access to RIMS Canada risk management resources, including conference and education information.



Did you know that the RIMS Canada Newsletter is available on-line? Now you can read your favourite newsletter on the go at: rimscanada.ca/newsletter

As the world evolves and technology plays a more pivotal role in our daily lives, it is important keep informed about topics relating to risk management and the insurance industry. Use #RIMSCANADA and stay connected by following us on social media:

 www.linkedin.com/groups/4701774

 www.twitter.com/RIMSCANADA

 www.facebook.com/RIMSCANADA

 www.instagram.com/RIMSCANADA

